



Increase Testing Efficiency with TMS Premium Support

Maximize your testing efficiency and TMS usage, ensuring long-term success and experiencing high quality releases through our enhanced support services



Market conditions require the constant evolution of software systems

TMS Premium Support ensures uninterrupted performance enhancing your system's resilience

Designed with your dynamic requirements in mind, our Premium Support ensures that expert assistance is just a call away—no paperwork, no delays.

In response to our clients' calls for a more agile and accessible support model, RightClick TMS Premium Support was born. Recognized as a necessity by our community, this service transcends traditional support boundaries, eliminating the cumbersome procurement and contract processes for every new need.

It's our commitment to providing seamless, continuous support, empowering you to focus on what truly matters: driving your business forward with confidence.

Discover a partnership that adapts to your pace, ensuring that your journey towards technological excellence is supported every step of the way. Welcome to the future of service — where your needs dictate the support, not the other way around.



Unlock Full-Spectrum Support for Your TMS Needs

Business Benefits of Premium Support



Comprehensive TMS Ownership & Maintenance

Centralized TMS installation and maintenance free you to focus on strategic objectives, delivering a frictionless experience that allows you to focus on your core business objectives.



Enhanced Release Stability

Mitigate risks associated with releases by maintaining up-to-date and high-quality tests, offering a safeguard against potential issues and ensuring a smoother release cycle.



Assured Portfolio Excellence

Lift the standard of your TMS portfolio with RightClick's exceptional automation expertise. Our commitment to quality means delivering consistently reliable and high-performing tests, setting a new benchmark for operational excellence.



Reduced Procurement Costs

Experience a significant reduction in procurement costs through a consolidated service approach. Our model is designed to optimize your budget, eliminating the need for repetitive contract negotiations and addendums.



Operational Efficiency

Embrace a new era of operational efficiency with streamlined automated tests from RightClick TMS. Integrated and optimized, our solutions cut manual efforts and accelerate your testing processes, propelling your business forward.











Proactive Budget Management

RightClick TMS Premium Support heralds improved budget management, ensuring cost certainty and financial foresight. Secure your expenses in advance and strategically plan for the future, leveraging our premium support to its fullest potential.

What support package is right for me?

Get more with Premium Support

	Standard	Premium
 Technical questions	✓	✓
 Fixes for software defects	✓	✓
 TMS releases	✓	✓
 Customer support meetings	1 meeting /month	2 meetings /month
 Upgrade TMS installation	✗	2 TMS upgrades /year
 Maintain test suite up-to-date	✗	200 test cases (*)
 Create new TMS test cases	✗	20 test cases/year
 TMS training	✗	10 hours training
Cost Indication	Included in license fee	Fixed Annual Price

(*) For TMS portfolios higher than 200 test cases, the price will be adjusted accordingly.

Why choose RightClick?

Your Partner in Test Automation Excellence

In an era where agility and precision are paramount, RightClick leads the way for cutting-edge test automation solutions.

We offer more than just tools; we provide partnerships that empower your business's drive towards digital transformation.



Expertise

Decades of collective experience distilled into each service offering



Support

An unwavering commitment to your success, providing support that's as persistent as it is proficient



Customization

Tailored solutions that adapt to your unique business challenges



Results

A proven track record of transforming testing processes for financial industry leaders





Find out more

Get in touch with your RightClick account manager to learn more or reach out to our experts.



[Contact us](#)



[Visit our website](#)

RightClick Solutions

Singel 250, 1016 AB
Amsterdam, The Netherlands
T +31 20 799 5500
M +40 72 227 1333